

The logo for Police Scotland, featuring the word "POLICE" in large, bold, white capital letters above the word "SCOTLAND" in a smaller, blue, sans-serif font, all set against a dark blue rectangular background.

POLICE
SCOTLAND

CATTERLINE

**COMMUNITY COUNCIL
MEETING ON**

**TUESDAY 30TH MAY 2017
7.30 PM
CATTERLINE SCHOOL**

1. LOCAL INTEREST INFORMATION

RECORDED INCIDENTS/ CRIMES/OFFENCES:

Crime remains generally low in the Kincardine and Mearns beat area. Since the beginning of May 2017, there have been 217 incidents reported to Police Scotland resulting in 63 Crime Reports being raised within the Kincardine area.

OTHER WORK:

High visibility mobile patrols will continue to be carried out throughout the Kincardine and Mearns area, whenever possible, to reduce the likelihood of crimes and offences occurring.

ONGOING LOCAL / FORCE-WIDE ENGAGEMENT ACTIVITIES

Policing priorities for the year ahead

Police Scotland's Annual Police Plan is launched outlining how police services will be delivered during 2017-2018 and how this will accord with the Service's long-term strategic vision.

In the year ahead Police Scotland will continue to face an increasing range of operational demands and work locally and nationally in partnership to ensure our communities are safe.

The 2017-2018 Annual Police Plan outlines our operational priorities while marking the start of the long-term journey of organisational transformation through the 2026 Programme which aims to transform the police service incrementally over the next 10 years.

This strategy, which is currently open for public consultation, provides the opportunity to achieve long-term sustainability and our vision of "sustained excellence in service and protection".

Chief Constable Phil Gormley said: "I am very much looking forward to delivering the priorities outlined in the Annual Police Plan 2017-2018.

"My sense is that communities throughout Scotland support policing and want us to succeed. With the continued hard work and dedication of all staff, Police Scotland will continue to deliver a service of which communities can be proud.

"I would also encourage anyone who has not yet responded to the 2026 strategy to take part and work with Police Scotland to help empower all of us to develop effective partnerships, innovate, solve problems and can continue to protect the public from harm."

Our six Priorities over the next 12 months will be:

- Violence, Disorder and Antisocial Behaviour
- Serious Organised Crime
- Counter Terrorism and Domestic Extremism
- Road Safety and Road Crime
- Protecting People at Risk Of Harm
- Acquisitive Crime

Full details can be found on the Police Scotland website at www.scotland.police.uk

Identity Theft, Fraud and Scams

Keep Safe from Identity Theft, Fraud and Scams

What is Identity Fraud?

Criminals may seek to obtain information which personally identifies you and 'steal' your identity to commit fraud. All kinds of personal information can be of use to criminals including your name, address, national insurance number, credit card number or any other financial account information.

In what ways can thieves steal an identity?

Identity thieves work in a number of ways including:

- Stealing items- They may steal your purse or wallet, mail, cheques or credit / debit cards.
- Searching bins- To find bills or other paper with your personal information on it.
- Card skimming - To steal credit or debit card numbers by using a special storage device when processing your card.
- Using false pretences - Obtaining your personal information by acting as someone they're not.
- Phishing - Pretending to be financial institutions or companies and send emails, spam or pop-up messages to get you to reveal your personal information.
- Diversion - Diverting your billing statements to another location or person by completing a change of name and / or address form.

What basic things can I do to protect myself from identity theft?

There are a number of simple steps you can take:

- Take a few moments to check through transactions on your bank statements.
- If you're not happy and spot anything unusual or suspicious contact the bank directly to establish fraud at an early stage. If you are expecting correspondence from your bank and it doesn't arrive contact the bank immediately to inform them of your concerns.
- If you move house, tell your bank and credit card company immediately.
- Royal Mail offers a redirection service to help prevent identity fraud when you move house.
- Regularly get a copy of your personal credit file from a credit reference agency.

- Cancel any lost or stolen cards.
- If your passport or driving licence has been lost or stolen contact the organisation that issued it.
- Don't use the same password for more than one account and never use banking passwords on other websites. Avoid using your mother's maiden name or dates of birth as passwords.
- **NEVER** give bank details to anyone unless you know and trust them and even then be cautious.

What else can I do that will help protect me from Bogus Phone Callers?

Fraudsters can also make contact with you by phone. The caller might pretend to be from your bank and ask for personal information such as bank details or they might be someone offering you a deal or a prize.

- Consider making your phone number ex-directory.
- Don't give out any personal information unless you are the one who made the call and you are certain of the identity of the person you are speaking to.
- Don't give out your credit card or bank card details to strangers on the telephone.
- **NEVER** tell somebody your bank PIN number, even if they claim to be the bank or police. If the caller is genuine they will never ask for this information.
- Don't give out information which may infer that you live alone, are older or vulnerable.
- Never send money to anyone who claims to have a prize for you.
- If it sounds too good to be true, it probably is.
- Contact local trading standards – they may be able to use approved 'call blocking' technology.

Doorstep Crime and Bogus Callers

Keep Safe from Doorstep Crime and Bogus Callers

What is doorstep crime?

From bogus callers to rogue traders, doorstep criminals are cunning, creative, and often very convincing.

Anyone can be fooled as these people are professional con artists. However, the over 60s are often specifically targeted.

What types of doorstep criminals are there?

There are two main types:

Bogus callers try to get into your home or obtain personal details by pretending to be someone they're not, including council staff, charity collectors, meter readers and police officers. In reality, they are criminals trying to steal money and valuables.

Rogue traders usually cold-call, claiming to be workers offering to sell services, make repairs or carry out work on your house, garden or driveway. In reality they charge inflated prices for shoddy or unnecessary work.

We **DO NOT** recommend dealing with cold-callers for property maintenance and home repairs.

How can I spot a Rogue Trader?

- They may tell you the work is urgent and needs to be carried out immediately.
- They will normally ask for payment there and then and may offer to come to the bank with you if you don't have the cash at hand.

How can I protect myself from doorstep crime?

- Be on guard if someone turns up unexpectedly.
- Keep front and back doors locked.
- Use the door viewer or nearby window when answering the door.
- Fit a door chain or bar – use it and keep it on when talking to callers at the door.
- If you're not sure, don't answer the door.
- Don't feel embarrassed - genuine callers expect you to be careful.
- Only let callers in if they have an appointment and you have confirmed they are genuine.
- Always ask for identification badges of anyone you answer the door to, but don't rely on them. Identity cards can be faked – phone the company to verify their identity.
- Some companies offer a password system. Ask your utility providers if this can be used and if you have a password with a company make sure the caller uses it.
- Never let people try to persuade you to let them into your home even if they are asking for help – they may not be genuine. If someone is persistent, ask them to call at another time and arrange for a friend or family member to be with you.
- Never agree to pay for goods or give money to strangers who arrive at your door.
- Don't keep large amounts of money in your home.
- Remember, it's your home. There's no reason why anyone should ever enter your home against your wishes.
- If you're not sure, don't answer the door.

Crime Prevention

Members of the Public are urged to report insecure properties, suspicious activities or any concerns to Police Scotland on 101.

The Kincardine and Mearns Community Policing team, also have a dedicated email address, which you can forward your concerns onto for an officer's attention. Please get in touch by emailing us at StonehavenLowerDeesideCPT@Scotland.pnn.police.uk